Sweden's Public Sector in Transition: Exploring Open Standards for Interoperable Communication

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Försäkringskassan

Introduction to SAFOS

- Collaboration platform for public sector created for Swedish government authorities
- Deliver digital sovereign and resilient it-services that is built on top of open source
- Enable authorities to store and process sensitive information
- Goal is to minimize risks related to legal, data protection and geopolitical aspects

Nextcloud

Jitsi Meet

element

Collabora Online

EXCALIDRAW

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Press release from the Ministry of Finance , Ministry of Health and Welfare

The government strengthens security and cost-efficiency through government IT operations

Published07 november 2024

In order to address the serious security situation, the government has presented extensive reforms to increase security. The threat landscape against Sweden has changed, which places high demands on government agencies' information and cybersecurity work. The government has therefore decided on a new ordinance to increase security and cost-effectiveness in government agencies' IT operations.

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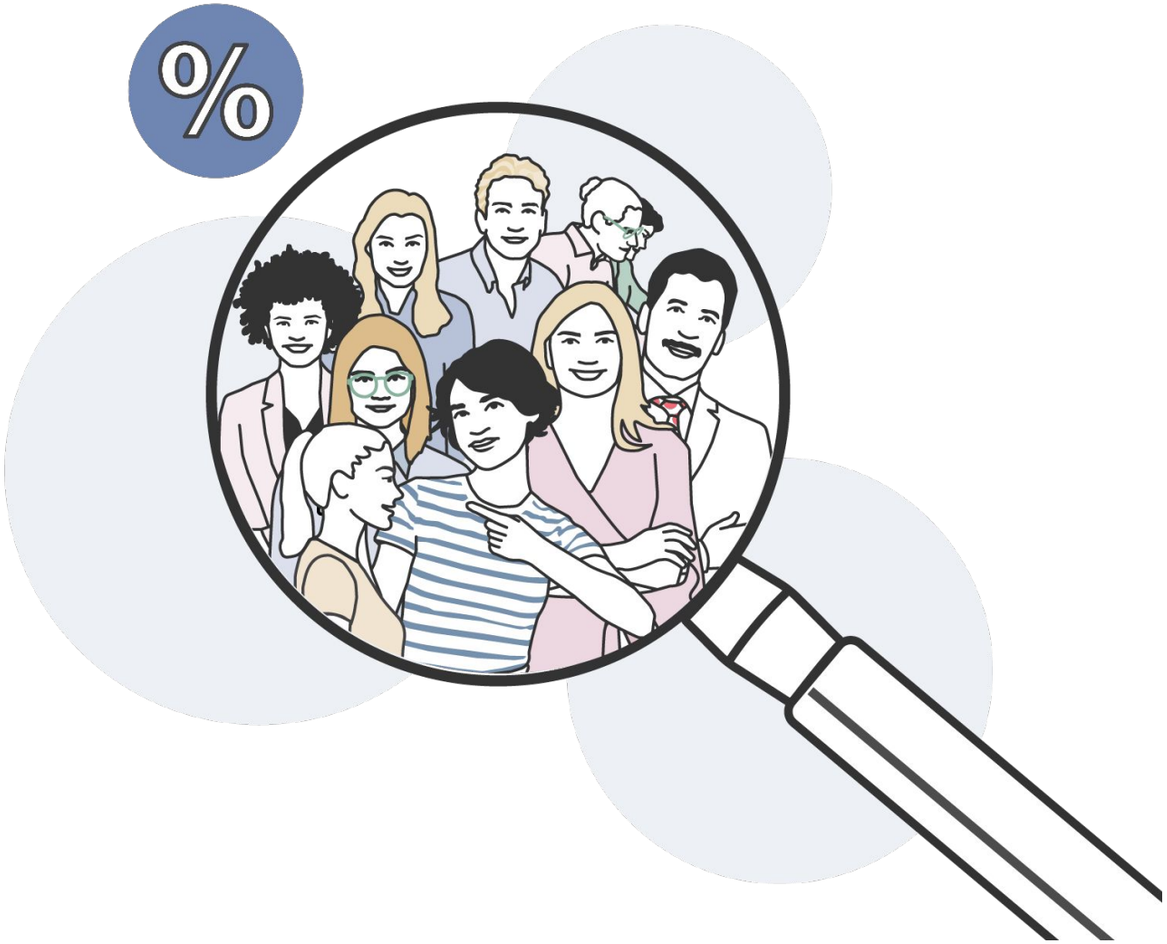

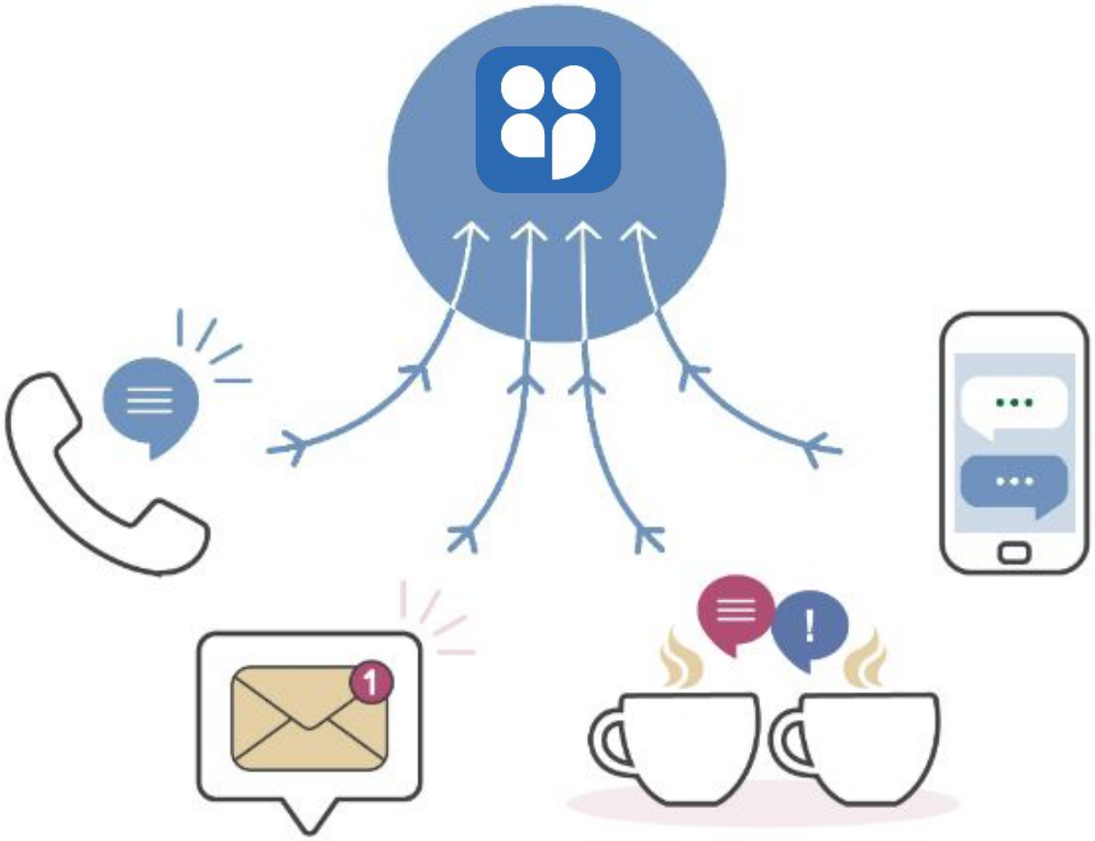

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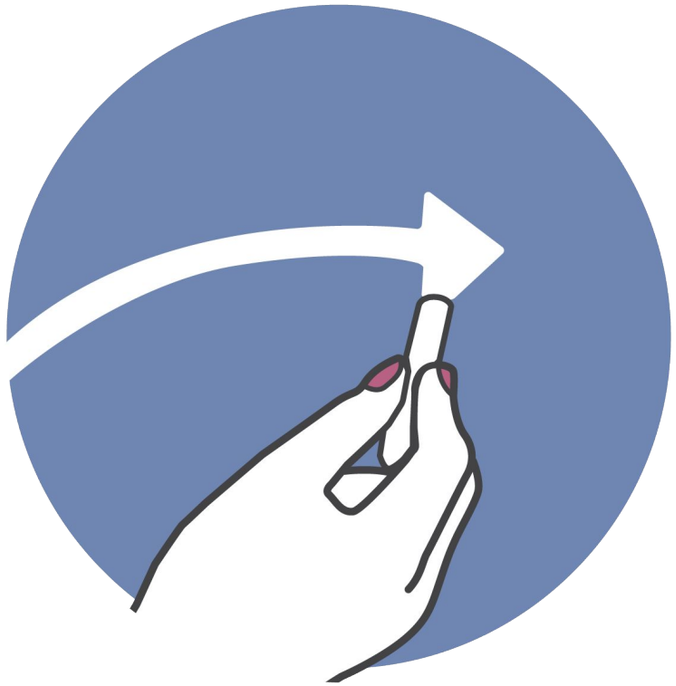
Current roadmap – high level

- Continued strategy to follow up stream of all products
- Increase robustness, scalability and quality
- Continued close collaboration with our vendors and partners
- Explore different way to contribute to Matrix/Element and Jitsi ecosystem
- Explore AI features transcription/summary of meetings, chat rooms etc.



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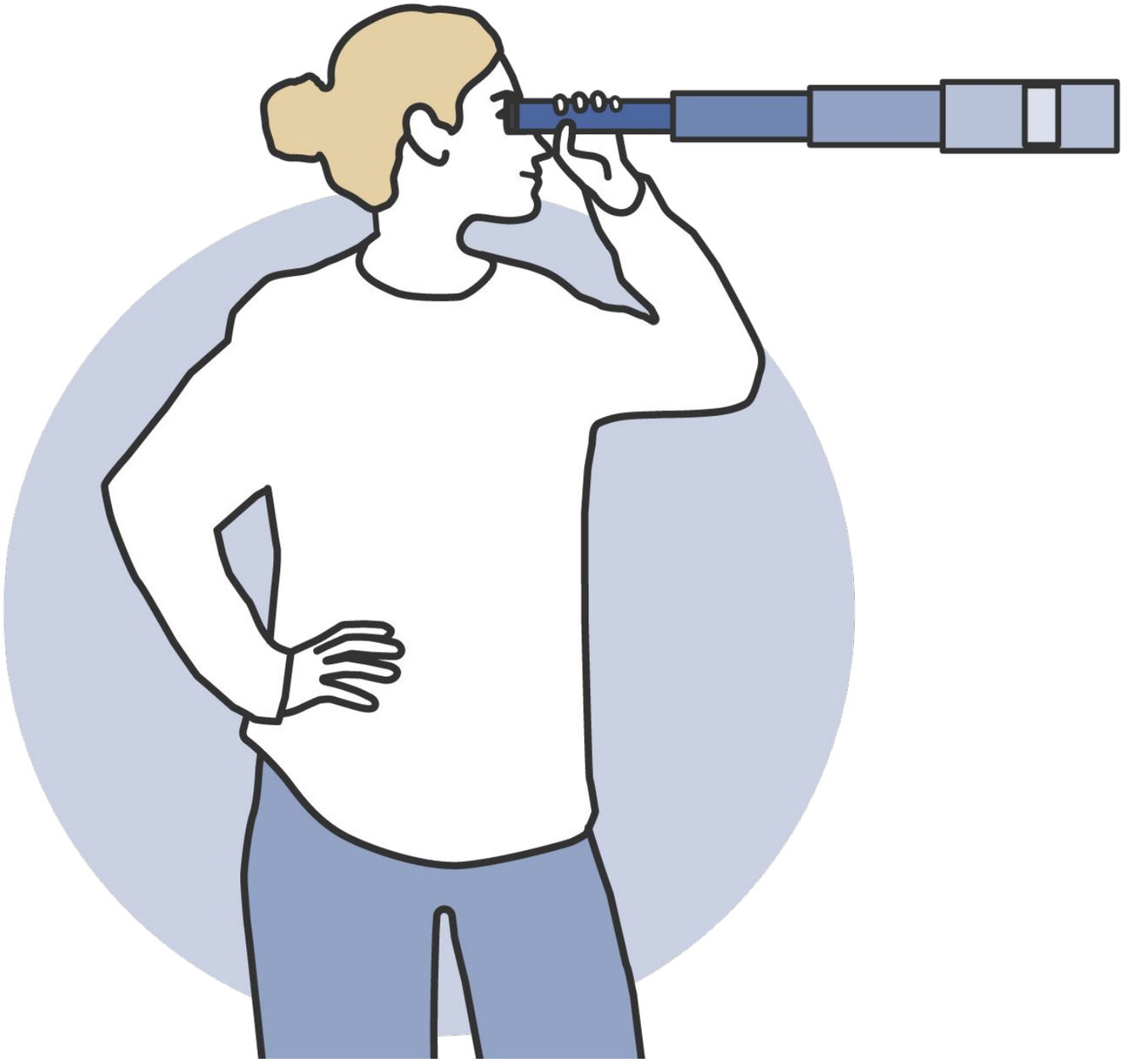

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This is eSam

“eSamverkansprogrammet”: a digital collaboration programme for public-sector member organisations

eSam

Our members

KUSTBEVAKNINGEN

SVA
STATENS
VETERINÄRMEDICINSKA
ANSTALT

Statens
institutions
styrelse SiS

Folkhälsomyndigheten

Universitets- och
högskolerådet

RÄTTSMEDICINALVERKET

ARBETSMILJÖ
VERKET

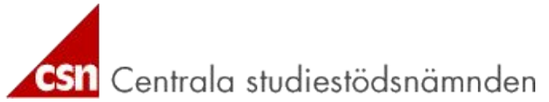
SPV
Statens tjänstepensionsverk

Utbetalningsmyndigheten

esv
EKONOMISTYRNINGSVERKET

Havs
och Vatten
myndigheten

FINANSINSPEKTIONEN
fi


csn
Centrala studiestödsnämnden

Kronofogden

SWEDISH NATIONAL HERITAGE BOARD
RIKSANTIKVARIEÄMBETET

Försäkringskassan

NATUR
VÅRDS
VERKET

DOMSTOLSVERKET
SVERIGES DOMSTOLAR

Skatteverket

Riksarkivet

Sida

PENSIONS
MYNDIGHETEN

LANTMÄTERIET

Jordbruks
verket

Länsstyrelserna

Skolverket

Livsmedelsverket

Inspektionen för vård och omsorg

eHälsomyndigheten

SCB

Tullverket

TRANSPORT
STYRELSEN

tillväxt
verket

TRAFIKVERKET

KEMI
Kemikalieinspektionen

ARBETSFÖRMEDLINGEN
SWEDISH PUBLIC EMPLOYMENT SERVICE

Boverket

Migrationsverket

Bolagsverket

Statens
servicecenter

An open federation protocol for chat within the Swedish public sector

Is that even possible?

Now – different solutions at mind

Many Swedish authorities still remain on Skype for Business – what they all have in common is that they are now looking for alternative solutions

element

zoom

rocket.chat

Google Meet

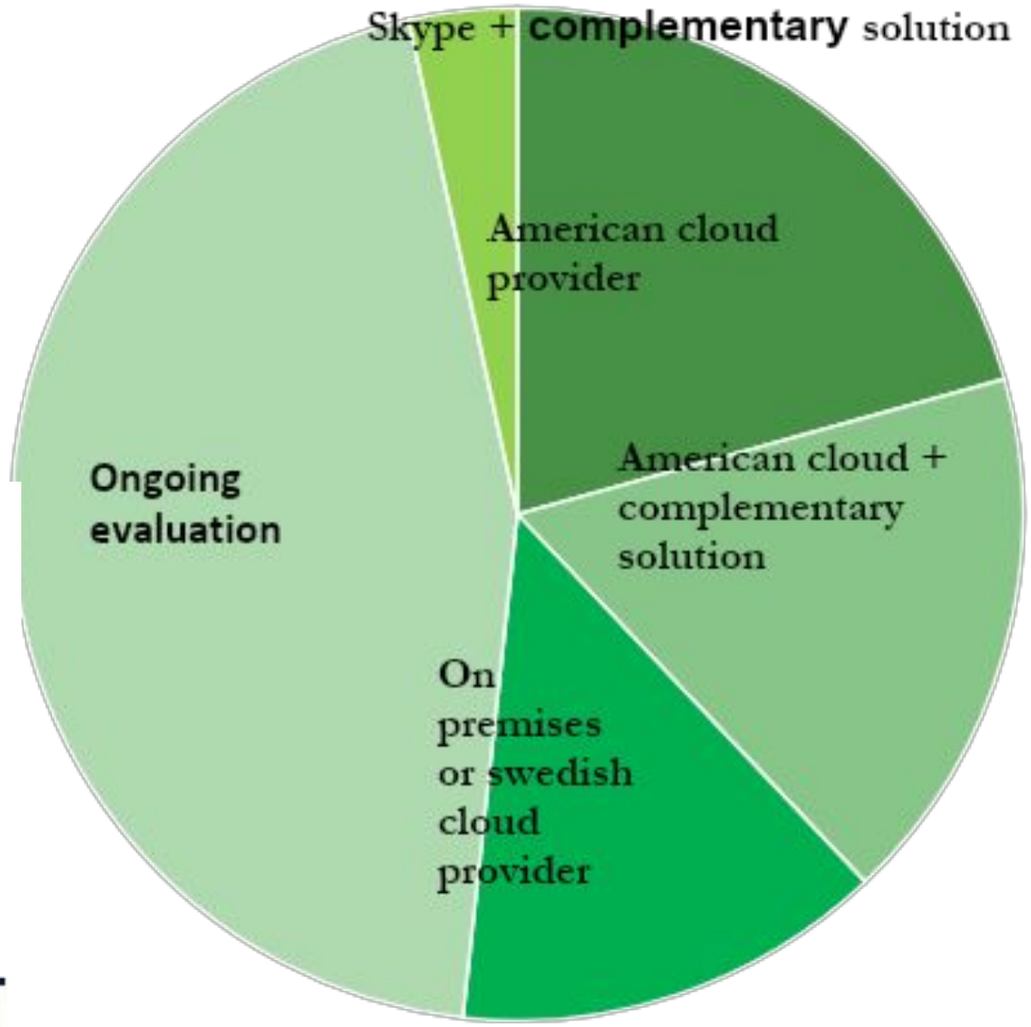
webex by CISCO

Jitsi Meet

SAFOS

Mattermost

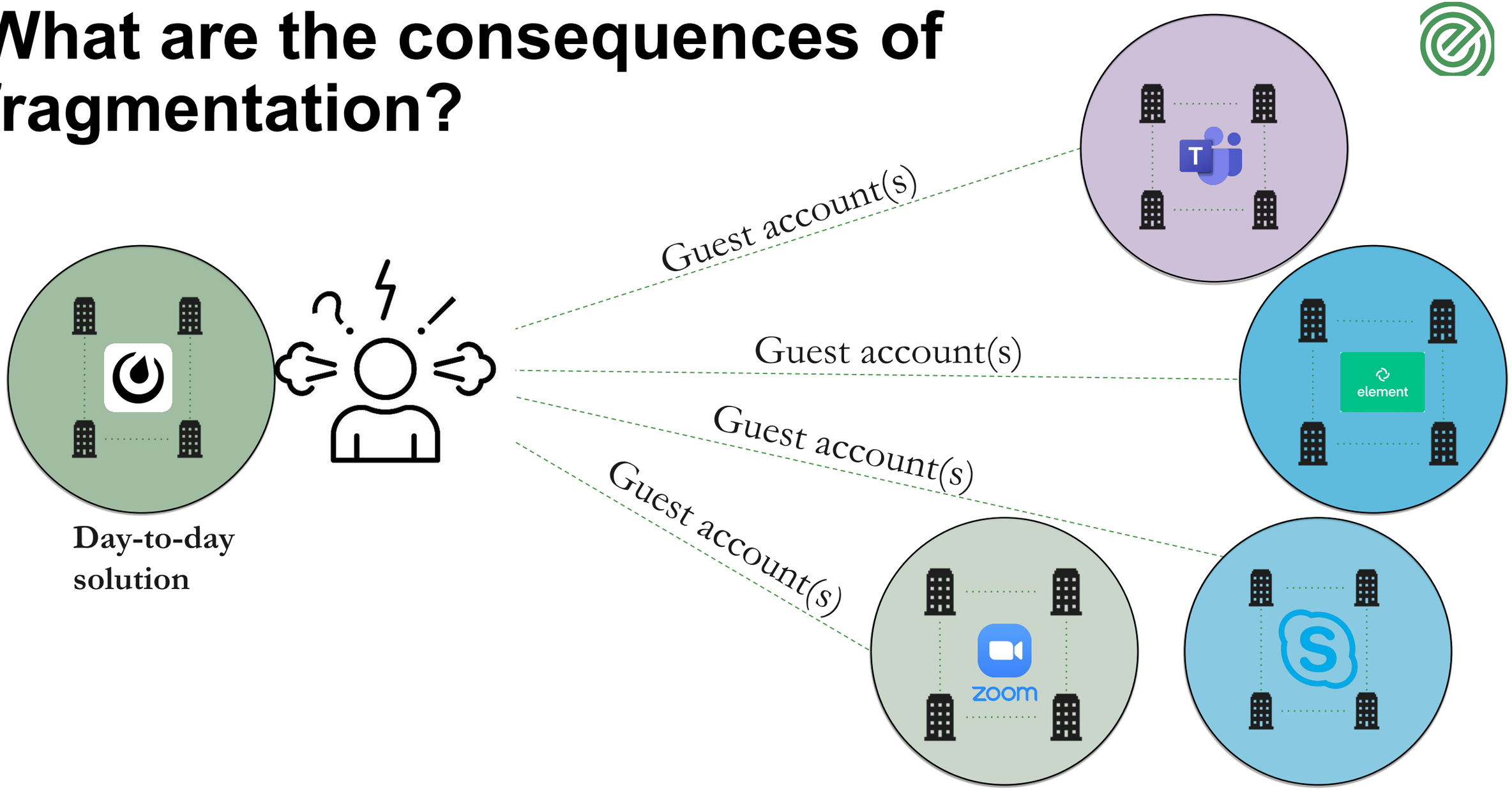
]pexip[



Our message to eSam member organizations

- ”Choose protocol and interoperability before platform”
- Why accept this fragmentation with chat when we don't do it for email?
- Chat is in the same situation as email was before it was standardised on open protocols

What are the consequences of fragmentation?



What choices do we have?

~~1) Do nothing = hope for the best~~

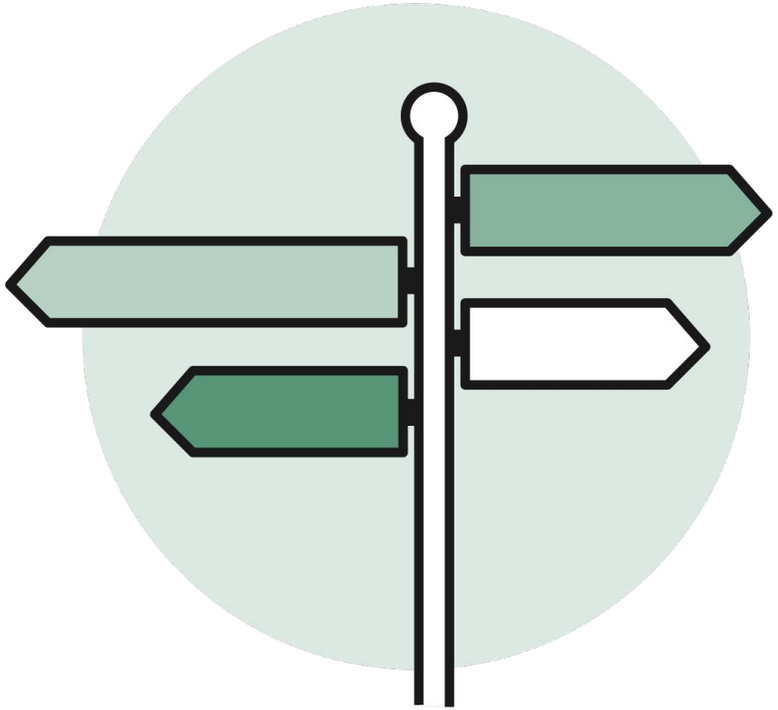
2) Bridges

3) Open protocol for chat federation ★

4) Central Hub

5) Multiple Hubs

~~6) Everyone selects the same proprietary solution/vendor~~



Lots of initiatives in the EU!

… and more

matrix

NI²CE

gematik

Zentrum Digitale Souveränität
IT is a public good

dataport

SAFOS
Försäkringskassan

elga

BWI
IT für Deutschland

FITKO
Digitale Verwaltung. Intelligent vernetzt.

Recommendation to eSam board of directors

- Build on **open standards and protocols** to limit vendor lock-in
- Give organizations the ability to **choose method of service delivery**(public cloud, private cloud, on prem etc)
- Our working groups recommendation to be presented to eSam board of directors end of **November this year!**
- **Please contact us if you want to collaborate on similar topics!**

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